



## FACULTY OF BUSINESS

## FINAL EXAMINATION

Student ID (in Figures) : 

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Student ID (in Words) : \_\_\_\_\_

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Course Code & Name : **MGT1523 Organisational Behaviour**  
 Semester & Year : May - August 2020  
 Lecturer/Examiner : Ng Boon Aun  
 Duration : 3 Hours

**INSTRUCTIONS TO CANDIDATES**

1. This question paper consists of 2 parts:
  - PART A (25 marks) : Answer all TWENTY-FIVE (25) multiple choice questions. Answers are to be shaded in the Multiple Choice Answer Sheet provided.**
  - PART B (75 marks) : Answer all FIVE (5) short answer questions. Answers are to be written in the Answer Booklet provided.**
2. Candidates are not allowed to bring any unauthorized materials except writing equipment into the Examination Hall. Electronic dictionaries are strictly prohibited.
3. This question paper must be submitted along with all used and/or unused rough papers and/or graph paper (if any). Candidates are NOT allowed to take any examination materials out of the examination hall.
4. Only ballpoint pens are allowed to be used in answering the questions, with the exception of multiple choice questions, where 2B pencils are to be used.

**WARNING:** The University Examination Board (UEB) of BERJAYA University College regards cheating as a most serious offence and will not hesitate to mete out the appropriate punitive actions according to the severity of the offence committed, and in accordance with the clauses stipulated in the Students' Handbook, up to and including expulsion from BERJAYA University College.

**Total Number of pages = 7 (Including the cover page)**

**PART B : SHORT ANSWER QUESTIONS (75 MARKS)**

**INSTRUCTION(S)** : Answer all **FIVE (5)** questions. Write your answers in the Answer Booklet(s) provided.

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1. Organisational culture of a company may consist of seven primary characteristics. Suggest **THREE (3)** primary characteristics of an organisation's culture. Provide relevant examples of organisational culture to support your answer.  
(15 marks)
  
2. When designing a motivating job, many managers tend to reference the job characteristics model which describes any job in terms of five core job dimensions. Discuss **FIVE (5)** core job dimensions found in the job characteristics model.  
(15 marks)
  
3. By providing specific examples, illustrate how **THREE (3)** dimensions of organizational justice, under the equity theory are being measured by employees of an organisation.  
(15 marks)
  
4. Using relevant examples, illustrate **THREE (3)** direction of communication in an organisation.  
(15 marks)
  
5. Explain **THREE (3)** formal power managers may have in an organisation and how it can be used to influence members of the organisation.  
(15 marks)

**END OF EXAM PAPER**